alluvial fans; the appropriate flat user fee shall be submitted with all other requests for FEMA review and processing.

- (b) FEMA must receive initial or flat user fees before it will begin any review. The fee is non-refundable once FEMA begins its review.
- (c) Following completion of FEMA's review for any CLOMR, LOMR, or PMR based on structural measures on alluvial fans, FEMA shall invoice the requester at the established hourly rate for any actual costs exceeding the initial fee incurred for review and processing. FEMA shall not issue a determination letter or revised map panel(s) until it receives the invoiced amount.
- (d) For all map revision requests, FEMA shall bear the cost of reprinting and distributing the revised FIRM panel(s), FBFM panel(s), or combination.
- (e) The entity that applies to FEMA through the local community for review is responsible for the cost of the review. The local community incurs no financial obligation under the reimbursement procedures of this part when another party sends the application to FEMA.
- (f) Requesters shall submit payments by check or money order or by credit card. Checks or money orders, in U.S. funds, shall be made payable to the National Flood Insurance Program.
- (g) For CLOMA, CLOMR-F, LOMA, and LOMR-F requests, FEMA shall:
- (1) Notify the requester and community within 30 days as to the adequacy of the submittal, and
- (2) Provide to the requester and the community, within 60 days of receipt of adequate information and fee, a determination letter or other written comment in response to the request.
- (h) For CLOMR, LOMR, and PMR requests, FEMA shall:
- (1) Notify the requester and community within 60 days as to the adequacy of the submittal; and
- (2) Provide to the requester and the community, within 90 days of receipt of adequate information and fee, a CLOMR, a LOMR, other written comment in response to the request, or preliminary copies of the revised FIRM panels, FBFM panels, and/or affected

portions of the FIS report for review and comment.

[62 FR 5737, Feb. 6, 1997]

§ 72.5 Exemptions.

Requesters are exempt from submitting review and processing fees for:

- (a) Requests for map changes based on mapping or study analysis errors;
- (b) Requests for map changes based on the effects of natural changes within SFHAs:
- (c) Requests for a Letter of Map Amendment (LOMA);
- (d) Requests for map changes based on federally sponsored flood-control projects where 50 percent or more of the project's costs are federally funded;
- (e) Requests for map changes based on detailed hydrologic and hydraulic studies conducted by Federal, State, or local agencies to replace approximate studies conducted by FEMA and shown on the effective FIRM; and
- (f) Requests for map changes based on flood hazard information meant to improve upon that shown on the flood map or within the flood study will be exempt from review and processing fees. Improvements to flood maps or studies that partially or wholly incorporate man-made modifications within the special flood hazard area will not be exempt from review and processing fees.

[64 FR 51462, Sept. 23, 1999]

§ 72.6 Unfavorable response.

(a) Requests for CLOMAs, CLOMRs. or CLOMR-Fs may be denied or the determinations may contain specific comments, concerns, or conditions regarding proposed projects or designs and their impacts on flood hazards in a community. Requesters are not entitled to any refund of fees paid if the determinations contain such comments. concerns, or conditions, or if the requests are denied. Requesters are not entitled to any refund of fees paid if the requesters are unable to provide the appropriate scientific or technical documentation or to obtain required authorizations, permits, financing, etc., for which requesters seek the CLOMAS, CLOMRS, or CLOMR-Fs.